



BDSYSTEMS®

March 15, 2015

Dear Cimatron Customers,

Re: Cimatron Distributorship in Malaysia

Firstly, I would like to take this opportunity to thank you for choosing Cimatron to provide you with one of the best CAD/CAM software in the manufacturing industry. Cimatron was recently acquired by 3D Systems and will continue to develop and market CimatronE under the new corporate name. We look forward to continuing our successful cooperation in the future.

As a result of these and other changes, as of 1st April 2015, Mygrowtech Sdn Bhd will become the sole distributor of CimatronE in Malaysia.

Saeilo Japan (M) Sdn Bhd will continue to renew existing maintenance agreements until 31st Dec, 2015.

All such maintenance agreements will be respected and supported by Mygrowtech Sdn Bhd according to the MSU program as follows;

1. Updating new versions, service packs and/or patches for all customers with maintenance contracts;
2. Providing new version update training;
3. Updating standard catalogues;
4. Providing trouble-shooting for any CimatronE Software issues
5. Identifying and reporting bugs for further action;
6. Providing customers with 'workarounds'.

For service and support please contact:

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Good business!

Kobi Rosenwasser
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